"Maintaining Balance and Satisfaction in Demanding Jobs"

3:00 - 4:00 p.m. PT, Thursday, March 27, 2008
DIAL 646-519-5883 [callers' PIN 7592#] or new live audio via the web [powered by Granicus] at www.cal-icma.org/coaching "Live Audio and Archives."
[Target audience: people at any stage of their career with concern about staying fresh and productive]

Panelists:
* Robertta Burns, County Executive Officer, Imperial
* Linda Pappas Diaz, Asst. City Manager, Thousand Oaks
* Christine Tien, Deputy City Manager, Stockton
* Rod Wood, City Manager, Beverly Hills

Panel Discussion Questions:
1. What are the key factors that affect balance and satisfaction?
2. How do you maintain balance?
3. What are ways to boost your job satisfaction?
4. Where do you turn for support?

We encourage callers to ask questions during the panel discussions. If you prefer, you may submit questions anonymously via email to cal-icma@donmaruska.com either in advance or during the panel discussion. As moderator for the sessions, Don Maruska will pose the emailed questions.

Post-Call Group Discussions

Many agencies are organizing groups to listen to the calls (live or recorded) and discuss the topics among themselves after the calls. Some are summarizing their discussions and distributing them to managers throughout their organizations. Use the Cal-ICMA Coaching Program as an effective way to enhance professional development in your agency. Here are some discussion starters for this session.

Follow Up Topics:

a. Where do we need to bolster a sense of balance and satisfaction in our workplace?
b. How can we support one another more effectively?
c. What structural or other changes may be desirable?

Panel Call Etiquette

* Please put your phone on mute, except when you are asking a question or making a statement.
* Do not put the call on hold, especially if you have music or a message that plays and will disrupt other callers.
* Kindly disable call waiting or other phone features that will interrupt your participation in (and others listening to) the call.

There is no charge to participate in the telephone panel discussion, but callers will bear the costs charged by their carriers to reach the conference number. Alternatively, you can listen via live audio on the web [powered by Granicus] at www.cal-icma.org/coaching "Live Audio and Archives."

The Cal-ICMA Coaching Program is funded through the generosity of: ICMA, California City Management Foundation, Municipal Management Association of Northern California, Municipal Management Association of Southern California, the County Administrative Officers Association of California, California Communities Joint Powers Authority, California Redevelopment Association, Bob Murray & Associates, CPS Human Resource Services, Granicus, Pacific Gas and Electric Company, Piper Jaffray, and the Public Agency Retirement Services.

MORE RESOURCES--See the "Coaching Corner" at www.cal-icma.org/coaching for valuable resources to boost your career. These include listings of future Telephone Panels, recordings of past sessions (including a free subscription to podcasts), the expanded "Dear eCoach" offering (that invites you to ask questions anonymously--check out some of the hot topics), expanded One-to-One Coaching opportunities, and complimentary, confidential management style profile reports to be more effective and fulfilled in your work.

SIGN UP FOR FREE NEWSLETTER--Subscribe to the Cal-ICMA Coaching Program email list to receive updates on events and the availability of recorded sessions. Go to www.cal-icma.org/coachingList.

Enjoy the resources and support to thrive in local government.

Don Maruska, Master Certified Coach
Director, Cal-ICMA Coaching Program
See "Coaching Corner" at http://www.cal-icma.org/coaching

Don Maruska & Company, Inc.
Robertta J. Burns

Education:
Masters Public Administration
   Emphasis in Finance and Organizational Development
   1993   San Diego State University

Professional experience:
Imperial County -- Executive (Administrative) Office
   Imperial County --  Dept of Social Services
   Staff Service Manager - 1979 -1981; Eligibility Supervisor - 1975 -1979; Eligibility Worker- 1972 -1975

Professional Activities - Adjunct professor San Diego State University in Public Administration, ICMA-International City/County Management Association, Cal-ICMA Women Leading Government, Imperial County City-County Managers Association Past Chairperson, Imperial Valley Summit Planning Committee, Centennial Celebration Planning Committee

Community activities, Kiwanis, SDSU Imperial Valley Campus Dean's Advisory Board, Imperial Valley College Foundation Board

Roderick J. Wood

Roderick J. Wood has been City Manager of Beverly Hills since January 2004. Widely recognized throughout his profession for innovation and excellence, Mr. Wood has received many awards and published numerous articles on the subject of local government.

Most recently, Mr. Wood was one of only 14 city managers among the 9,000 members worldwide selected to serve as a Legacy Leader of the International City/County Management Association (ICMA), one of the highest tributes awarded to city managers around the world.

Contributing to his numerous awards are Mr. Wood’s three decades of service to professional societies and associations. He was the first Chairperson of the California State Association of ICMA and has lectured at many universities including Harvard, UCLA, UC Berkeley, UC San Diego, and San Diego State. Mr.
Wood is an active member of the Rotary Club and has served on several Boards of Directors of local nonprofit organizations. Additionally, he has been an advisor to numerous businesses, social service and government agencies. He is the past president of the City Managers Department of the League of California Cities.

Prior to his service to the City of Beverly Hills, Mr. Wood served as city manager of Novato from 1992 to 2004 and Indian Wells from 1989 to 1992. He also served as a City Planner and Assistant City Manager with the City of Escondido from 1972 to 1989.

Mr. Wood received an Associates of Arts Degree from Palomar Community College where he majored in architecture and urban planning. He graduated from San Diego State University with a Bachelor of Arts degree in Public Administration. His Masters of Business degree in Marketing and Finance is in progress. Mr. Wood received a certificate from George Washington University School of Business Management following a two week, by invitation only, Peter Drucker Colloquium on Best Business Practices. Additionally, he received a certificate from the University of California at Berkeley Goldman School on Public Policy, by invitation program, on Local Government Policy.

Christine Tien

Christine Tien has been with the City of Stockton as Deputy City Manager since May 2001. Christine currently has oversight responsibilities for the Human Resources, Administrative Services, Information Technology and Community Development Departments.

Christine is a native of Berkeley, California, and graduate of Berkeley High School. She holds a Bachelor of Science in Industrial Engineering and Operations Research from the University of California at Berkeley (1989), a Master in Public Policy from Harvard University (1992), and a Juris Doctor from the University of Arizona (1995).

Christine came to Stockton from Union City where she held positions as Deputy City Manager, Assistant to the City Manager and Senior Management Analyst. Prior to Union City, she was projects manager for Consumers Union, publisher of Consumer Reports magazine, in their San Francisco office. Prior to attending graduate school, Christine also worked as a technical analyst for a private energy consulting firm in Oakland.
Bio
Linda J. Pappas Díaz
(February 2008)

Linda J. Pappas Díaz joined the City of Thousand Oaks in May 2006, as the Assistant City Manager. Her responsibilities include day-to-day operations of the City, as well as oversight of special projects such as the renovation of The Oaks Shopping Center, studies of fire and theatre arts operations; and the construction of a community pool at California Lutheran University. Ms. Pappas Díaz came to the City with almost 30 years of experience in municipal government with more than 20 years at the management level.

Prior to coming to the City of Thousand Oaks, Linda Pappas Díaz served four years with the City of Antioch, as the Assistant City Manager/Interim City Manager. There, she helped manage a city of approximately 100,000 residents and a budget of over $83 million by administering contracts, and functioning as the Economic Development Director and Interim Personnel Director.

Previously, Linda served three and one-half years as the City Manager of the Town of Colma, a small full-service city in Northern California. In addition, Linda was Assistant to the City Manager for the City of Buena Park for eight years directing special projects and administering contracts with the Chamber of Commerce and Convention & Visitors office.

Other prior service has included work for the cities of Cerritos, Costa Mesa, Downey and Placentia. Linda has also served as a Planning Commissioner and Councilmember for the City of Stanton, as part of her past "personal life."

PROFESSIONAL ASSOCIATIONS
League of California Cities:
  • Public Safety Committee
  • City Manager's Department Representative
Whittier College Alumni Board of Directors
International City Managers Association (ICMA) Member

EDUCATION
Whittier College, Whittier, California – B.A. Public Administration
Victoria University of Wellington, New Zealand; Graduate Studies, Public Administration
University of California Irvine; Graduate Certificate Personnel Mgt & Employee Relations

PERSONAL
Linda is married with two girls (ages 9 and 13), and resides in Thousand Oaks.