"Take This Job and Love It! Thriving in Uncertain Times"

Cal-ICMA Coaching Program

2:00 - 3:00 p.m. PT, Wednesday, February 17, 2010

DIAL 646-519-5883 [callers' PIN 7592#] or live audio via the web (a service powered by Granicus) at www.cal-icma.org/coaching "Live Audio and Archives."

Target audience: next gen professionals, managers, and interested entrants to the field of local government management

Panelists:

* Katie Lichtig, City Manager, San Luis Obispo
* Jennifer Phillips, Assistant City Manager, Santa Monica
* Jim Sandoval, City Manager, Chula Vista
* Patrick West, City Manager, Long Beach

Panel Discussion Questions:

1. How have you dealt with challenges and adversity in your career?
2. In times like the present, how do you find joy and fulfillment in your work?
3. What opportunities does the current situation offer for local government professionals?
4. What resources can people tap to thrive in these uncertain times?

We encourage callers to ask questions during the panel discussions. If you prefer, you may submit questions anonymously via email to cal-icma@donmaruska.com either in advance or during the panel discussion. As moderator for the sessions, Don Maruska will pose the emailed questions.

Post-Call Group Discussions

Many agencies are organizing groups to listen to the calls (live or recorded) and discuss the topics among themselves after the calls. Some are summarizing their discussions and distributing them to managers throughout their organizations. Use the Cal-ICMA Coaching Program as an effective way to enhance professional development in your agency. Here are some discussion starters for this session.

Follow Up Topics:

1. How are the uncertain times that we’re facing affecting our organization?
2. What are some ways in which we can create opportunities amidst uncertainty?
3. Where do we have personal or organizational success stories to encourage one another?
4. What are some immediate actions that we can take?

Panel Call Etiquette

* Please put your phone on mute, except when you are asking a question or making a statement.
* Do not put the call on hold, especially if you have music or a message that plays and will disrupt other callers.
* Kindly disable call waiting or other phone features that will interrupt your participation in (and others listening to) the call.

There is no charge to participate in the telephone panel discussion, but callers will bear the costs charged by their carriers to reach the conference number. Alternatively, you can listen via live audio on the web (powered by Granicus) at www.cal-icma.org/coaching "Live Audio and Archives."

The Cal-ICMA Coaching Program receives funding through the generosity of: ICMA, California City Management Foundation, Municipal Management Association of Northern California, Municipal Management Association of Southern California, the County Administrative Officers Association of California, California Communities Joint Powers Authority, California Redevelopment Association, Bob Murray & Associates, CPS Human Resource Services, Granicus, Pacific Gas and Electric Company, Piper Jaffray, the Public Agency Retirement Services, Keenan & Associates, Personnel and Employee Relations Department, and Common Sense California.

MORE RESOURCES--See the "Coaching Corner" at www.cal-icma.org/coaching for valuable resources to boost your career. These include listings of future Telephone and Webinar Panels, recordings of past sessions (including a free subscription to podcasts), the expanded “Dear eCoach” offering (that invites you to ask questions anonymously--check out some of the hot topics), expanded One-to-One Coaching opportunities, Career Compass columns, and complimentary, confidential management style profile reports to be more effective and fulfilled in your work, and.

SIGN UP FOR FREE NEWSLETTER--Subscribe to the Cal-ICMA Coaching Program email list to receive updates on events and the availability of recorded sessions. Go to www.cal-icma.org/coachingList.

Enjoy the resources and support to thrive in local government.

Don Maruska, Master Certified Coach
Director, Cal-ICMA Coaching Program
See "Coaching Corner" at http://www.cal-icma.org/coaching
Panelists’ Bios

Katie Lichtig, City Manager, San Luis Obispo

Katie Lichtig began her tenure as City Manager of the City of San Luis Obispo, California in January 2010. Ms. Lichtig was formerly Assistant City Manager/Chief Operating Office for Beverly Hills, California after serving as City Manager for the City of Malibu and Assistant to the City Manager in Santa Monica.

Ms. Lichtig has more than 25 years of varied public service experience. She began her career as a presidential management intern working for the Department of Treasury Office of Inspector General and the Office of Management and Budget in Washington, D.C. Katie’s next career move was to become a special agent with the Departments of Treasury and Education, investigating fraud and other white collar crimes. Ms. Lichtig then returned to Southern California and transitioned to a career in municipal management.

She received a Bachelor of Arts in political science, public service from the University of California at Davis and a master of public administration degree from Syracuse University. She is a member of the International City/County Management Association (ICMA), California City Management Foundation (CCMF) and the League of California Cities City Managers Division.

Jennifer Phillips, Assistant City Manager, Santa Monica

Assistant City Manager Jennifer Phillips (center, with L-R Director of Public Works Lee Swain, Housing and Economic Development Director Andy Agle, Planning and Community Development Director Eileen Fogerty, Community and Cultural Services Director Barbara Stinchfield, Director of Transit Services Stephanie Negriff and City Librarian Greg Mullen) oversees the external services departments of Big Blue Bus, Community & Cultural Services, Housing &

Ms. Phillips has over 24 years of public administration experience including serving as Recycling Specialist with the LA County Sanitation District, Principal Financial Analyst with the Orange County Transportation Authority, and Assistant to the City Manager with the City of Fullerton, in which she served in the daily operational capacity of Assistant City Manager.

Ms. Phillips has also served as an Executive Manager with the County of Orange, developing and making policy recommendations to executive management and the County Board of Supervisors. Ms. Phillips is an active member of the International City/County Management Association; the Preparing the Next Generation Working Group and is currently Vice-Chair of Women Leading Government.

Jim Sandoval  
City Manager, Chula Vista

Veteran planner Jim Sandoval was appointed to the position of City Manager, December 10, 2008. Sandoval, who served five years as Chula Vista’s Planning Director, guided the General Plan Update effort to completion, developed the Western Chula Vista Revitalization program and negotiated the land agreement that paves the way for a four-year university.

In 1999, he joined the City of Chula Vista as Assistant Planning Director. His 30-year career in municipal government includes positions as Director of Planning and Community Development for the cities of Del Mar and Imperial Beach.

As City Manager of the county’s second largest municipality, Sandoval will administer a $274 million budget and oversee 10 departments with a workforce of more than 1,000 employees.

Sandoval earned a Bachelor of Science Degree in Environmental Planning and Management from the University of California, Davis and a Masters degree in Public Administration from San Diego State University. His professional affiliations include: the American Planning Association, where he served as past director of the San Diego section; Congress for New Urbanism; Association of Environmental Professionals; SANDAG; Urban Land Institute; and the San Diego County Planning Directors Association.
Patrick H. West, City Manager, Long Beach

Pat was born in Inglewood, California, and grew up in the Los Angeles area.

Pat has an MBA from California State University, Dominguez Hills; a Masters Degree in Recreation Administration from California State University, Los Angeles; and a BA Degree in Social Sciences from the University of California, Irvine.

At the age of 16, Pat became an Ocean Lifeguard in Huntington Beach. He went on to be the Assistant Director of the Recreational Instructional Program at UCLA, and worked for twenty-five years with the City of Paramount as the Parks and Recreational Director; Community Development Director/Executive Director of the Redevelopment Agency; and City Manager. In August 2005, he was appointed the Director of Community Development and Executive Director of the Redevelopment Agency in Long Beach. Pat became the Long Beach City Manager in September 2007.

Pat has been married to Madelyn for more than 30 years. They have two grown children, Stacy and David.